



# Terms and Conditions

Effective as of January 2016.

**These terms and conditions must be understood and agreed upon before membership can be accepted. Please read them carefully and acknowledge your acceptance by completing and signing on the appropriate line.**

- All attending dogs must be over 16 weeks of age, have proof of at least one current C5 vaccination, be parasite and communicable disease free, de-sexed if over 8 months of age and have successfully passed the Yours In Paws introduction session.
- I accept full responsibility for taking the necessary precautions against contagious illnesses and parasite exposure by consulting a veterinarian and understand that without proof of current vaccination my dog cannot attend Yours In Paws Dog Day Care. If my dog arrives with fleas and or ticks, it will be treated immediately with the appropriate product at my expense.
- Within the car park, grounds and facility I will ensure that my dog is wearing a collar including an identification tag and be on a lead during arrival and departure. (Yours In Paws recommends all modes of transport be fitted with a seatbelt harness or secure travel device to ensure the pets safety at all times). I will park in the nominated car spaces provided in the car park located at the front of the building or on the road side. I will keep both of the driveways clear at all times and accept full responsibility for any loss or damage to myself, my dog or my vehicle and belongings within the perimeter of the carpark.
- I understand that I must inform the staff at Yours In Paws of any known behavior/aggressive characteristics that my dog may have towards people and/or other dogs. I understand that Yours In Paws use positive and corrective training methods such as water sprays, Husher Muzzles and time out areas if negative behavior gets out of control. Aggressive dogs will be removed from the playgrounds immediately and must be collected as soon as possible.
- I understand that the Yours In Paws team will not tolerate excessive barking, humping or any assertive behavior that causes stress to others. Yours In Paws staff take no responsibility for injury caused by any dogs fighting. If my dog causes serious harm to another dog or person, it is my responsibility to cover all medical costs incurred, including future treatment resulting from that incident. The Yours In Paws team will ensure that all injured dogs are treated accordingly, either in house by an experienced Veterinary Nurses or by my nominated Vet if they are available. If my nominated Vet is not available, I consent to the closest available Vet to the Yours In Paws facility being used.

- I will inform Yours In Paws staff of my daily contact number/s and will ensure I, or my nominated second contact is available if needed. Yours In Paws staff will endeavor to contact me immediately if any injury or illnesses are evident and I will arrange to collect my dog asap.
- I accept that I may supply labelled food for my dog to eat alone at a specified time but will not bring any toys, bones or personal items. Yours In Paws provide interactive toys, water, treats and for a minimal fee can supply a portion of age appropriate holistic dry food if required.
- If my dog requires medication for any conditions or health benefits, I must supply the medications with clear labelling including my dogs name, the directions of dosage and times to be given. Yours In Paws staff take no responsibility for loss or damage to these items.
- Yours In Paws staff exercise due care and diligence and accept no liability for any loss or damage from fire, explosion, escape, injury, theft, flood, disease, illness or harm to property, persons or other dogs whilst in our care. I hereby release Yours In Paws management, staff and volunteers from any liability of any kind arising from my dogs' attendance at Yours In Paws Dog Day Care & Training.
- I shall indemnify Yours In Paws Dog Day Care & Training against any claims, loss or damages of any kind as a result of my failure to inform Yours In Paws staff of any pre- existing condition my dog may have including illness, epilepsy, heart conditions, aggression and/or behavioral problems.
- I understand that Yours In Paws business hours are from 7.00am to 6.00pm and there is a cancellation/no show fee of \$20 without 24 hours' notice. If I fail to pick up my dog by 6.00pm there will be a \$10 fee per dog for every 10 minutes after this time. (a phone call if you are going to be late is appreciated)
- I consent for any photos and/or video recordings of my dog/s to be used for social media and advertising purposes. YES ☐ NO ☐
- I understand that attendance fees are to be paid in advance or on the day of attendance. Yours In Paws accept payment by Eftpos or direct deposit. We cannot accept cash.

**I accept all the above terms and conditions and look forward to being a part of the  
Yours In Paws Dog Day Care and Training family.**

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Witness \_\_\_\_\_

Witness Signature \_\_\_\_\_